



FREQUENTLY ASKED QUESTIONS

The New Hampshire Emergency Rental Assistance Program (NHERAP) provides assistance to eligible residents of New Hampshire who cannot pay their rent and utilities due to the COVID-19 pandemic.

Applications are submitted to the resident's regional Community Action Partnership (CAP) agency. The CAP agency will review the application, check eligibility, and process payments for eligible expenses to landlords and utilities. [Click here to find your CAP agency.](#)

LANDLORDS

1. Can I apply for rent assistance on behalf of my tenants?

We encourage landlords to work with their tenants to file applications. You may help tenants complete their application. You may also start the process by submitting the tenant's application with their signature, a copy of the lease, any arrearages, and any documentation of the tenant's income that you have. The CAP agency will contact your tenant.

2. What documents do I need to provide?

The following documents are required to process your tenant's application:

- A valid [W-9](#) for payment
- Lease agreement or [tenant-at-will form](#) if no lease is in place
- Rent ledger or [rent arrearage form](#) for each tenant you would like to participate in the ERA program

3. Is there a limit to how many tenants can use the program?

No, there is no limit to the number of your tenants who can receive assistance from the program.

4. What does the NH Emergency Rental Assistance Program cover?

The program covers past-due and future rent payments; utilities, such as electricity, home heating costs, water, sewer, trash; and other housing-related costs such as internet, reasonable late fees and legal fees, and relocation expenses associated directly or indirectly with COVID-19. Relocation expenses including rental application fees, utility hook-up fees, and security deposits are eligible. Assistance will be available through December 31, 2021, depending on availability of funds.

Eligible households may qualify for financial assistance for past-due and future rent payments beginning April 1, 2020 for a period not to exceed 12 months (or 15 months when necessary to ensure housing stability, subject to funding availability). Eligible households may qualify for financial assistance for utility payments beginning March 13, 2020 for a period not to exceed 12 months (or 15 months when necessary to ensure housing stability, subject to funding availability).

5. If a tenant does not qualify for funding assistance from this program, can they be evicted?

There is a federal eviction moratorium through July 31, 2021 for evictions of qualifying renters based on non-payment of rent. Landlords can still file for eviction for reasons other than non-payment of rent.

6. How will I receive payment?

Once your tenant's application and required documentation are approved, the CAP agency will issue a check directly to the landlord using the address listed on the W-9. Landlords may receive two separate checks. One check for the payment of the current month and arrearages and one for payment of up to three months of prospective rent.