

January 2021

# Economic Impact Report



Southwestern  
Community Services

People helping people in Cheshire and Sullivan Counties



The Economic Impact of  
Southwestern Community Services  
on the Communities of  
Cheshire and Sullivan Counties  
for the Program Year  
October 1, 2019 to September 30, 2020



## Southwestern Community Services

Southwestern Community Services is a major provider of social services to the residents of Cheshire and Sullivan Counties in New Hampshire. During the year 2020, SCS provided assistance to 44,555 residents, representing 19,725 households.

Southwestern Community Services provides assistance through transitional housing and emergency shelter programs, workforce and senior rental housing, education and childcare, nutrition and health, energy conservation, utility programs, day and employment services for developmentally disabled individuals, and workforce development for consumers and dislocated workers.

## Message from Our CEO

2020 has been the year of the pandemic. In addition to all of the pain and suffering COVID has caused us, it also has shown the weaknesses and shortfalls of our country's safety net against those in need. We found ourselves providing assistance to many who have never needed help before. The Housing Relief Program was set up statewide to help anyone at risk of losing their housing due to COVID-related issues—regardless of their income. Food insecurity continued to worsen. For many families, school lunches were a major source of food for their children, and with the schools closing, there was a critical need for assistance. Safely sheltering individuals and families suffering homelessness during COVID required a substantial increase in the number of beds and locations.

As demand for these, and all of our services increases, community support such as yours becomes even more important. COVID funding allowed us to assist many in need. However, as much of this funding ends, it is apparent that the needs of a large part of our communities will continue. We will continue to work with our local partners to maximize the resources available, as well as to develop new ideas and approaches to meet the needs of the communities we serve.

The economic effects of COVID on our small businesses and workers have been devastating. Our programs support businesses and workers by supporting these businesses:

fuel assistance payments to the fuel dealers, weatherization services through small contractors and transportation to help people get to their jobs, or do their shopping. The information in this report is designed to show both the programs and services we provide, as well as the economic impact this brings to all of our cities and towns.

On behalf of SCS' staff and Board of Directors, I would like to again thank you for your past support, and look forward to your continued support to allow us to empower those in need while bringing an economic vitality to all.

A handwritten signature in blue ink that reads "John A. Mannin". The signature is written in a cursive style with a large initial "J" and "M".

Southwestern Community Services  
People Helping People

Proudly serving the families of  
Cheshire and Sullivan Counties  
since 1965

VISION STATEMENT

SCS seeks to create and support a climate within the communities of Southwestern New Hampshire wherein poverty is never accepted as a chronic or permanent condition of any person's life.



MISSION STATEMENT

SCS strives to empower low-income people and families. With dignity and respect, SCS will provide direct assistance, reduce stressors, and advocate for such persons and families as they lift themselves toward self-sufficiency.



COMMUNITY STATEMENT

In partnership and close collaboration with local communities, SCS will provide leadership and support to develop resources, programs, and services to further aid this population.

Who Are We?

SCS is a Community Action Program.

In 1965, a group of local leaders came together and responded to the call of President Lyndon Johnson. President Johnson proposed the "War on Poverty" and created "Great Society Programs" after the Economic Opportunity Act of 1964 established the Office of Economic Opportunity (OEO).

Community Action Programs are the cornerstones of this vision, reaching into local communities at the grassroots level and creating opportunity with local leadership guiding the mission.

This legislation provided funding to CAP agencies, such as SCS, to create local initiatives to design, coordinate, and deliver services to meet the needs of eligible residents of their local communities. In 1981, Congress passed legislation that replaced OEO with the state-administered Community Services Block Grant. It created a network of 1,100 local CAP agencies nationwide. SCS was incorporated in May of 1965, and is one of five CAP agencies in New Hampshire. SCS serves all of the communities within Cheshire and Sullivan counties.

"Today is the first time in all the history of the human race a great nation is able to make, and is willing to make, a commitment to eradicate poverty among its people."

President Lyndon B. Johnson, on signing the  
Economic Opportunity Act,  
August 20, 1964

Southwestern Community Services  
Board of Directors

Kevin Watterson, *Chairperson*  
Clarke Companies (retired)

David Edkins, *Vice Chairperson*  
Town of Walpole, NH

Elaine Amer, *Clerk/Treasurer*  
Amer Electric Company (retired)

Anne Beattie  
Newport Service Organization

Brianna Trombi  
Head Start Policy Council  
Parent Representative

Derek Ferland  
Sullivan County Manager

Beth Fox  
Assistant City Manager/HR Director  
City of Keene

Mary Lou Huffling  
Fall Mountain Food Shelf and  
Alstead Friendly Meals

Jay Kahn  
State Senator, District 10

Kerry Belknap Morris, M.Ed.  
Director of Early Childhood Education  
River Valley Community College

Southwestern Community Services  
Senior Leadership Team

John Manning  
Chief Executive Officer

Meg Freeman  
Chief Financial Officer

Keith Thibault  
Chief Development Officer

Beth Daniels  
Chief Operating Officer

Diane Lucas Plotczyk  
Director of Technology and  
Communications

Mandy White  
Director of Human Resources

“When I was a boy and I would see scary things in the news, my mother would say to me, “Look for the helpers. You will always find people who are helping.” To this day, I remember my mother's words, and I am comforted by realizing that there are still so many helpers—so many caring people in this world.”

— Fred Rogers

## Economic Impact

Southwestern Community Services has a special role in the economy of the two counties it serves (Table II, SCS Programs, pp. 6-7). More than 98% of the funds used in operating programs and providing services are generated from outside the geographic area of Cheshire and Sullivan Counties. This fact is extremely important when examining the economic impact of SCS. Funds that are *new* to the local economy have a greater impact, because they are dollars that were not originally generated within that local economy.

This report shows that a total of \$14,898,190 was provided in direct assistance to consumers (Table I, Economic Impact, pp. 3-4). It is important to note that the table includes only those funds which contribute to direct assistance to consumers. Therefore, the agency payroll of \$6,507,506 (including taxes and fringe benefits) has been excluded from this table. Also excluded is the impact of SCS' property assessments, which totaled \$24,201,180. There is a separate section in this report that details the impact of the agency's real estate development efforts (Table III, Capital Investment, pg. 10, and Table IV, Development History, pg. 10).

Table I, on the following two pages, reflects the number of residents served, the amount of direct assistance provided, and the economic impact on the community. This represents an accurate measure of the amount of assistance provided to our neighbors.

ECONOMIC IMPACT TABLE I			
TOWN NAME	RESIDENTS SERVED	DIRECT ASSISTANCE	ECONOMIC IMPACT
Acworth	216	70,512	176,280
Alstead	363	263,337	658,342
Charlestown	1,608	692,607	1,731,517
Chesterfield	394	165,560	413,899
Claremont	13,732	3,198,788	7,996,971
Cornish	133	43,047	107,618
Croydon	123	44,545	111,362
Dublin	146	44,128	110,320
Fitzwilliam	463	174,288	435,720
Gilsum	174	69,906	174,764
Goshen	212	79,074	197,686
Grantham	59	26,480	66,199
Harrisville	80	26,460	66,150
Hinsdale	1,106	614,989	1,537,473
Jaffrey	893	541,399	1,353,498
Keene	12,542	3,522,788	8,806,970
Langdon	106	55,111	137,779
Lempster	199	147,524	368,810
Marlborough	492	162,493	406,233

*Residents Served: In some cases, the numbers of residents served may be duplicated.*

*Direct Assistance: The amount of dollars recorded is the actual amount of benefits distributed on behalf of the residents in each community.*

ECONOMIC IMPACT TABLE I			
TOWN NAME	RESIDENTS SERVED	DIRECT ASSISTANCE	ECONOMIC IMPACT
Marlow	161	50,765	126,913
Nelson	88	64,133	160,331
Newport	4,022	1,261,571	3,153,928
Plainfield	152	44,981	112,452
Richmond	173	160,655	401,637
Rindge	596	308,431	771,077
Roxbury	42	20,725	51,813
Springfield	144	58,397	145,993
Stoddard	187	87,529	218,823
Sullivan	137	53,820	134,551
Sunapee	267	113,376	283,440
Surry	149	46,480	116,199
Swanzey	1,556	904,803	2,262,008
Troy	769	344,387	860,969
Unity	265	96,285	240,713
Walpole	457	232,488	581,221
Washington	242	79,783	199,458
Westmoreland	111	79,292	198,231
Winchester	1,997	947,251	2,368,129
<b>TOTALS</b>	<b>44,555</b>	<b>14,898,190</b>	<b>37,245,476</b>

*Economic Impact Multiplier: In conducting the research and developing this report, a very conservative economic multiplier of 2.5 was used to measure the real economic impact of the agency.*

## New Program Development 2019-2021

Since SCS made the critical decision to re-establish the Sullivan County Transportation Program in late 2016, the program has seen growth and transition. The program continues to show programmatic and financial success.

This program continues to grow, despite the recent pandemic which threw all public transit programs into a bit of turmoil. Newest developments include finalizing the planned daily routes connecting Sullivan County to Lebanon and southern Grafton County.

SCS planned and initiated a Summer Food program in late 2019 into 2020. Collaborating, with the Keene School District, USDA Rural Development, and the Monadnock Food Service program, SCS staff distributed over 7500 lunches to four sites throughout the City of Keene. Hundreds of lunches were delivered curbside from the Keene Middle School.

SCS has identified food insecurity as a prevalent and growing problem in southwestern New Hampshire. The agency has committed staff and funding to address this issue. SCS has taken a leadership role with Monadnock Understands Childhood Hunger (MUCH) as well as helping to facilitate ongoing communication and discussion between local food providers and organizations.

## New Program Development: Housing Relief Program

While the 2020 pandemic unfolded, SCS spent a great deal of time and effort, throughout all communities in both Cheshire and Sullivan Counties, ensuring that vital programs continued — WIC, Head Start, Energy Assistance, Housing Stabilization, and many others. In addition to maintaining basic services while adapting to new protocols and methods of service provision, there were also opportunities and responsibilities to be part of important, local COVID-19 relief efforts.

One such effort was the New Hampshire Housing Relief Program (HRP). SCS was able to provide significant assistance to households that had been financially affected by COVID-19; through either a decrease in income or an increase in expenses. The Coronavirus Aid, Relief, and Economic Security (CARES) Act funding was distributed through the Governor's Office of Emergency Relief and Recovery (GOFERR). GOFERR partnered with the Department of Health and Human Services (DHHS)/Bureau of Housing Supports (BHS). All of these groups worked with the five Community Action Agencies (CAAs) throughout the state to implement the HRP.

The program opened in July of 2020, and, by the end of the first three months, SCS had expended \$781,400 on behalf of 275 unduplicated

local households. By the time the program wrapped up in December of 2020, SCS had paid out a total of \$2,046,407 to area landlords, utility companies, property management firms, and other third-party vendors on behalf of 653 unduplicated, southwestern New Hampshire households. Additionally, as these households were able to demonstrate a financial need beyond those caused by COVID-19, SCS was able to assist several hundred additional households through other existing agency programs.

The ability to maintain ongoing program services while simultaneously responding to emergent community needs — while in the midst of a pandemic — defines a Community Action Agency. SCS is extremely proud to have been able to stand with its community partners to provide vital services to our most vulnerable households during these most trying of times.

“The greatness of a community is most accurately measured by the compassionate actions of its members.”

— Coretta Scott King

SCS PROGRAMS TABLE II
<b>HOUSING STABILIZATION SERVICES</b>
Emergency Homeless Shelter
Homelessness Prevention/Intervention Services
Homeless Outreach Intervention Program
Homeless LSDA Continuum of Care
Housing Security Guarantee Program
Shelter Plus Care Program
Emergency Housing Program
Homeless Permanent Housing Program
Housing Stabilization Counseling/ Financial Literacy Counseling
Tenancy 101
Life Skills Education Training
Rapid Re-Housing
<b>HOUSING REHABILITATION PROGRAMS</b>
Rural Development Housing Preservation Grant (USDA-HPG)
Choices for Independence Rehabilitation Program
Child-Safe Lead Paint Remediation (NH Housing)
Cheshire County HandyMan Program
<b>TRANSPORTATION</b>
Transit/Bus Service
Volunteer Driver Program
<b>NEW HOPE NEW HORIZONS</b>
Employment Services
Community Participation Services
Residential Services

SCS PROGRAMS TABLE II
<b>ECONOMIC DEVELOPMENT/CONSULTING WORKFORCE DEVELOPMENT PROGRAMS</b>
CDBG Economic Development Administration
On-the-Job Training Program (OJT)
Dislocated and Disadvantaged Workers
Alternative Work Experience Program
Workplace Success
<b>ENERGY PROGRAMS</b>
Weatherization Assistance Programs (WAP)
Fuel Assistance Programs (LIHEAP)
Home Heating Repair & Replacement Program (HRRP)
Senior Energy Assistance Program (SEAS)
<b>UTILITY SPONSORED ENERGY PROGRAMS</b>
Electric Assistance Program (EAP)
Neighbor Helping Neighbor (NHN)
Core Residential Conservation Program (RCP)
<b>EDUCATION &amp; CHILD DEVELOPMENT HEAD START CENTERS</b>
Ashuelot Head Start
Claremont Head Start
Drewsville Head Start
Jaffrey Head Start
Keene Head Start
Newport Head Start
Swanzy Head Start



SCS PROGRAMS TABLE II
<b>SCS PROPERTY MANAGEMENT</b>
Workforce Housing
Senior Housing
HUD 202 Senior Housing
Commercial Property & Head Start Facilities
Emergency Housing Facilities
<b>NUTRITION/HEALTH PROGRAMS</b>
Women, Infants, & Children Nutrition Program (WIC)
Breastfeeding Peer Counseling
Commodity Supplemental Food Program (CSFP)
WIC Dental Project
USDA Childcare Food Program
Emergency Food Assistance Program (EFAP)
SCS Food Pantries
Community Food Program
<b>ELDERLY</b>
Commodity Supplemental Food Program (CSFP)
Resident Service
<b>HOUSING DEVELOPMENT PROGRAMS</b>
Community Development Finance Authority (CDFA)
Community Development Block Grant (CDBG)
Federal Home Loan Bank of Boston (FHLB)
Low Income Housing Tax Credit (LIHTC)
Affordable Housing Program (NH Housing)
HOME Investment Program (NH Housing)
Community Development Investment Program (CDIP/CDFA)
202 Senior Housing (HUD)



SCS is proud to be administering the Sullivan County Transportation Program in partnership with the New Hampshire Department of Transportation along with many community partners.

Sullivan County Transportation (SCT) offers public bus routes, with route deviation demand response up to three-quarters of a mile, in the towns of Charlestown, Newport, and Claremont. Dial-A-Ride is also available within the City of Claremont. In addition to the public bus routes and the Dial-A-Ride service, SCT also administers the Volunteer Driver Program (VDP) to individuals throughout the 15 towns within Sullivan County. The VDP provides rides to qualifying individuals for essential needs, medical appointments, and shopping trips outside of the regular bus routes, and even outside of Sullivan County.

Reporting numbers for transportation services is somewhat unique, as transportation is a service offered by SCS that is open to the public. In order to provide appropriate numbers, SCS has included in Table I (see pages 7 and 8) numbers for direct assistance provided and the economic impact of that direct assistance which are for our most vulnerable households, including some of our elderly households, individuals with disabilities, low-income individuals with disabilities, and

low-income individuals receiving Medicaid. This tells part of the story of Sullivan County Transportation, but not all of it.

SCT has remained open during the Covid-19 pandemic with reduced routes/hours. This was made possible due to the perseverance and bravery of our entire staff. They selflessly and bravely performed a truly essential task in serving basic needs for our community during this unprecedented time. There are new precautionary measures in place to keep drivers and passengers safe while conducting their essential trips. We have remained fare free since March of 2020. SCT also offered extended morning shopping hours on our Claremont route to assist our vulnerable population to fulfill their essential shopping needs.

In addition to the 10,194 one-way bus rides provided to documented vulnerable households, SCT also provided 7,060 one-way bus rides to the general public and/or to individuals not identified as specifically belonging to a particular vulnerable population or group. SCT provided a total of 17,254 bus rides throughout this 12-month period.

The Volunteer Driver Program provided 1,084 rides to individuals needing to get to/from appointments outside of the regular bus routes and Dial-A-Ride services.

SCT is currently partnering with River Valley Community College to provide rides for their students and faculty. In the past year we have added RVCC as a regular stop on our Claremont Route to assist with the barrier of

transportation to and from the college for continued education and for multiple classes offered to the community.

SCT program also planned seasonal events, such as Trunk or Treat for Halloween in Claremont and our annual Holiday Light Tour, as well as public transportation that was available for extended hours on voting day.

SCT is also very involved with community partners in discussions about the improvement and expansion of the current services offered. These discussions include the expansion of our services to connect Claremont and Newport in Sullivan County to Lebanon in lower Grafton County. These discussions are now in the planning/execution phase. With the information gathered from a survey that went out to the public during the summer, we can now move forward with the planning of routes and times.

SCT is also involved in Sullivan County community projects. Charlestown's updating of their 2007 Transportation Plan for the Town's Master Plan, Claremont's Pleasant Street Revitalization Project, and Newport's Transportation Hub are just a few projects that we have the honor of being a part of.

## Community Needs Assessment/ Strategic Plan

SCS completed a comprehensive Community Needs Assessment conducted in 2019. Results from this Community Needs Assessment were published and distributed in the spring of 2020. This assessment will be used to create a 2020-2023 Strategic Plan, which will be finalized in early 2021.



## Capital Improvement

Southwestern Community Services' current Strategic Plan identifies the need to provide permanently affordable housing as a priority for its consumers.

As a result, SCS continues to be an important non-profit developer of real estate in Cheshire and Sullivan Counties. SCS also owns and manages senior and workforce rental properties designed to be affordable to low- and moderate-income elderly and family households.

Southwestern Community Services owns and operates offices and rental commercial property in Keene, Claremont, and Newport, totaling over 100,000 square feet of commercial office space. It has also developed commercial real estate, including its Head Start Centers, valued at more than \$12,043,800.

Southwestern Community Services currently has 448 affordable elderly and workforce housing units under its management. SCS has acted as a development consultant for 156 affordable elderly and workforce housing units. These developments, located in 16 Southwestern New Hampshire communities, represent \$120,094,500 in total development value.

"If not us, then who?  
If not now, then when?"

— John Lewis

## Capital Investment

Southwestern Community Services owns and manages commercial and affordable rental units in the following communities:

CAPITAL INVESTMENT 2020 TABLE III		
COMMUNITY	PROPERTY ASSESSMENT	PROPERTY TAXES PAID
Alstead	707,500	19,704
Ashuelot	363,600	8,942
Charlestown	879,000	11,445
Claremont	1,755,700	33,495
Keene	7,704,600	180,876
Marlborough	1,488,280	21,803
Newport	1,797,800	23,416
Rindge	792,945	22,012
Swanzey	3,719,400	53,503
Troy	416,055	11,212
Walpole	634,600	10,532
Winchester	3,844,800	133,708
<b>TOTALS</b>	<b>24,104,280</b>	<b>530,648</b>

## Development History

SCS has developed a significant amount of real estate since the early 1990s. The first half of the chart illustrates the cumulative total development costs of the real estate currently owned and operated by the organization. The second half of the chart is the value of real estate developed through consulting contracts with the assistance of the SCS development team.

DEVELOPMENT HISTORY TABLE IV	
<b>SCS OWNED REAL ESTATE</b>	
Housing Development	\$74,381,500
Child Care Facilities	\$3,205,000
Commercial/Retail Space	\$8,643,000
<b>TOTAL</b>	<b>\$86,229,500</b>
<b>SCS CONSULTING DEVELOPMENTS</b>	
Housing Developments	\$25,765,000
Commercial Real Estate	\$8,100,000
<b>TOTAL</b>	<b>\$33,865,000</b>
<b>COMBINED TOTALS</b>	
<b>TOTAL SCS REAL ESTATE AND CONSULTING CONTRACTS</b>	<b>\$120,094,500</b>

WORKFORCE HOUSING TABLE V		
CHESHIRE COUNTY		NO. UNITS
Ashuelot	Ashuelot Permanent Housing 161 Main Street	4
Drewsville	Drewsville Carriage House 4 Common Road	5
Keene	Keene Highlands 11-29 Citizens Way	40
Keene	CitySide 92 Water Street	24
Swanzey	Swanzey Township 28-32 Main Street	18
Winchester	Snow Brook Meadow Village 57 Warwick Road	20
Winchester	Woodcrest Drive Housing 2-28 Woodcrest Drive 40-43 Wedgewood Drive 145 Mechanic Street	30
SULLIVAN COUNTY		NO. UNITS
Claremont	Bourdon Building 96 Main Street	8
Claremont	Permanent Housing	4
Claremont	Transitional Family Housing	4
Claremont	Transitional Housing	4
Claremont	Transitional Family Housing	1

“I am going to do what feeds my soul.”

—Elijah Cummings

ELDERLY & SENIOR HOUSING TABLE VI		
CHESHIRE COUNTY		NO. UNITS
Alstead	Alstead Senior Pleasant Street	20
Keene	Keene East Side Senior 111 Railroad Street	30
Keene	Railroad Square Senior 49 Community Way	24
Keene	Westmill Senior 110 Railroad Street	26
Marlborough	Marlborough Homes Senior 23 School Street	24
Rindge	Payson Village Senior 60 Payson Hill Road	24
Swanzey	Page Homestead Senior 183 Monadnock Highway	38
Troy	Troy Senior 13-15 Water Street	15
Winchester	Winchester Senior 52 Warwick Road	20
Winchester	Warwick Meadow Senior 68 Warwick Road	20
SULLIVAN COUNTY		NO. UNITS
Charlestown	Charlestown Elderly 107 Lovers Lane	20
Newport	Newport Elderly 2 Meadow Road	25

“If you go out and make some good things happen, you will fill the world with hope, and you will fill yourself with hope.”

— Barack Obama

## For Additional Information:

Southwestern Community Services, Inc.  
PO Box 603  
63 Community Way  
Keene, NH 03431-0603  
Phone: (603) 352.7512  
Fax: (603) 352.3618  
TTY Relay: 711

Southwestern Community Services, Inc.  
PO Box 1338  
96-102 Main Street  
Claremont, NH 03743  
Phone: (603) 542.9528  
Fax: (603)542.3140  
TTY Relay: 711

SCS has information about its various programs and services online at [www.scshelps.org](http://www.scshelps.org).

Here you will find general agency information and a list of the Board of Directors, as well as program-specific information and employment opportunity listings. Housing and employment applications are also available for download.

A donations page offers an additional means for contributing to SCS programs.

You can find agency news and updates on Facebook at [www.facebook.com/scshelps](http://www.facebook.com/scshelps).

## Southwestern Community Services' Presence in Our Communities

### Primary Administrative Offices

63 Community Way, Keene, NH  
96 Main Street, Claremont, NH

### Workforce (Family) Housing

11-29 Citizens Way, Keene, NH  
92 Water Street, Keene, NH  
161 Main Street, Ashuelot, NH  
28-32 Main Street Swanzey, NH  
4 Common Road, Drewsville, NH  
96-102 Main Street, Claremont, NH  
112 Charlestown Road, Claremont, NH  
57 Warwick Road, Winchester, NH  
2-28 Woodcrest Drive, Winchester, NH  
40-43 Wedgewood Drive, Winchester, NH  
145 Mechanic Street, Winchester, NH

“There are no problems we cannot solve together, and very few that we can solve by ourselves.”

— Lyndon B. Johnson

## Southwestern Community Services' Presence in Our Communities

### Elderly and Senior Housing

110 Railroad Street, Keene, NH  
111 Railroad Street, Keene, NH  
49 Community Way, Keene, NH  
23 School Street, Marlborough, NH  
60 Payson Hill Road, Rindge, NH  
13-15 Water Street, Troy, NH  
Pleasant Street, Alstead, NH  
52 Warwick Road, Winchester, NH  
68 Warwick Road, Winchester, NH  
107 Lovers Lane, Charlestown, NH  
2-4 Meadow Road, Newport, NH  
183 Monadnock Highway, Swanzey, NH

### Head Start Centers

63 Community Way, Keene, NH  
35 Oak Street, Jaffrey, NH  
161 Main Street, Ashuelot, NH  
37 West Street, Swanzey, NH  
4 Common Road, Drewsville, NH  
6 Kinney Place, Claremont, NH  
360 Sunapee Street, Newport, NH

### Emergency & Transitional Home Facilities

Emergency: Two in Keene, NH  
Emergency: Two in Claremont, NH  
Transitional: Two in Keene, NH  
Transitional: Two in Claremont, NH

## Southwestern Community Services



A Community Action Agency Serving  
Cheshire and Sullivan Counties

### CHESHIRE COUNTY

PO Box 603  
63 Community Way  
Keene, New Hampshire 03431  
Phone: (603) 352.7512  
Fax: (603) 352.3618  
Open 8:30 to 4:30, Monday-Friday

### SULLIVAN COUNTY

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96-102 Main Street  
Claremont, New Hampshire 03743  
Phone: (603) 542.9528  
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Open 8:30 to 4:30, Monday-Friday

Toll Free: (800) 529.0005

or

Visit us on the web at  
[www.scshehelps.org](http://www.scshehelps.org)



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