HEATING REPAIR & REPLACEMENT PROGRAM

The Heating Repair and Replacement Program can help clients repair or replace their heating systems.

Recipients must be income-eligible and receiving fuel assistance in order to qualify for HRRP.

Assistance for heating replacement is based on the availability of funds.

Southwestern Community Services

Weatherization Program

A Community Action Agency Serving Cheshire and Sullivan Counties

CHESHIRE COUNTY
PO Box 603
63 Community Way
Keene, New Hampshire 03431
Phone: (603) 352.7512
Fax: (603) 352.3618
Open 8:30 to 4:30, Monday-Friday

SULLIVAN COUNTY
PO Box 1338
96-102 Main Street
Claremont, New Hampshire 03743
Phone: (603) 542.9528
Fax: (603) 542.3140
Open 8:30 to 4:30, Monday-Friday

Toll Free: (800) 529.0005
or
Visit us on the web at
www.scshelps.org

For more information, or if you have any questions about how the Weatherization Program can benefit you, please contact our office.

Gabriel Leonard
Weatherization Manager
603.719.4286
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https://www.facebook.com/scshelps
**Weatherization Program Goal**

The Weatherization Assistance Program is designed to help reduce heating and other energy costs for income-eligible households by improving living conditions and providing warmer, safer, and more comfortable homes. It also aims to lower energy costs by 19 to 22 percent.

**About the Weatherization Program**

The Weatherization Assistance Program operates on federal grants from the US Department of Energy (DOE) and the US Department of Health & Human Services Low Income Home Energy Assistance Program (LIHEAP).

Weatherization measures may include the following:

- attic, wall, and floor insulation
- use of air-sealing materials to stop air infiltration, such as caulking, weather stripping, door sweeps, and glass replacement
- installation of appropriate ventilation
- tuning and/or cleaning heating systems
- lighting and hot water improvements

The Weatherization Program serves eligible households in Cheshire and Sullivan Counties. There is a waiting list of about 1,200 households throughout the two counties. On average, we complete 50 to 75 homes each year.

**Weatherization Home Inspection Program**

When a family becomes involved in the Weatherization Assistance Program, an energy home assessment is performed at each site by one of our New Hampshire weatherization-certified energy auditors. The results of the assessment will determine what energy improvements and health and safety measures are necessary in each individual home.

The energy auditor will write up a job performance work order and assign the work to a trained sub-contractor. After each job is completed, it is inspected and tested again by the energy auditor for final results.

As part of the process, the energy auditor works closely with each family. The auditor will discuss what work is to be done on the home and what results might be achieved. Suggestions will also be offered on how to continue achieving energy savings by including energy conservation actions throughout the home.

**Eligibility**

Eligibility for the program is determined by gross household income and vulnerability to heating and electricity costs.

Priority is given to the elderly, the disabled, and households with small children.

The determination of applicant eligibility and job priority are dependent upon several factors. These factors impact the time frames in which the jobs are scheduled and completed.

Applicants who rent their homes must have landlord approval. Please contact us for more details.

**How Do I Apply?**

Once an individual or household is enrolled in the Fuel Assistance Program, they are eligible for the Weatherization Assistance Program at Southwestern Community Services.

To request an application, call SCS at 603.352.7512 and ask for the Weatherization Department.